





About the client

FBS S.p.A. has been active for over twenty years in the field of valuation and management of NPL unsecured loans, mortgages and corporate portfolios on behalf of large institutions, national and foreign funds and banks. It is rated by Fitch and Standard & Poor's. The group operates from their main office in Milan and has branch offices in Ravenna and Bar.

https://www.fbs.it/en/i

Challenge

Located in 6 different regions, the client needed a centralized communication system with the focus being on cost efficiency. The IP communication solution is expected to provide a faster and seamless communications to their staff with a single corporate number for their external customers.

Product

Platform

■ iPECS Cloud

■ LIP-9020

100 - 300 Ext.

■ LIP-9030

Application

- iPECS UCE
- Web FAX

Terminal









Benefits

- Easy deployment with iPECS Cloud and flexible expandability
- Multi—site deployment with centralized management
- iPECS LIP-9020 and LIP-9030 for office communications
- Web FAX feature from iPECS Cloud
- Mobility enabled by iPECS UCE for remote workers

Providing financial services to the client can now be more agile with the latest communications technologies, iPECS Cloud provides a reliable and secure communication system that easily covers the 6 different branches with over 200 employees. Equipped with LIP-9020 and LIP-9030 terminals and utilizing features such as web FAX and iPECS UCE provides the mobility needed for remote workers, the client's office communication solution became seamless. The client now can have a highly available and flexible business communications solution providing superior service to their customers.

As a fast growing company, we've recognized the strengths of iPECS Cloud in its flexibility to manage and change the workstations with ease on a user-friendly portal, and ensured security from a single platform. Our deployment started positively from the Ravenna office and the ambitious project should lead to the supply for the entire group for a total of 2,400 user.

Andrea Samore, purchasing manager





iPECS Cloud

